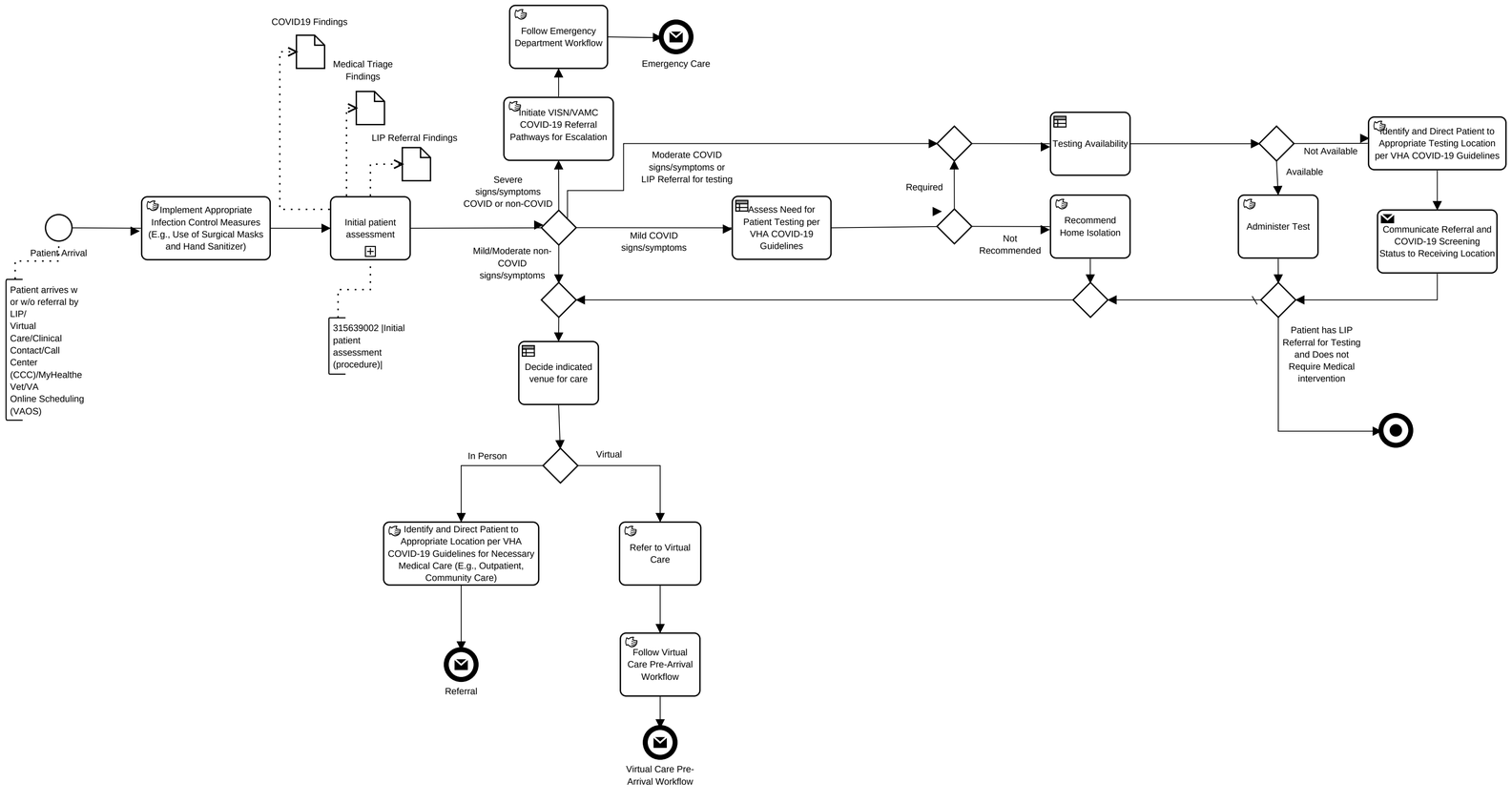
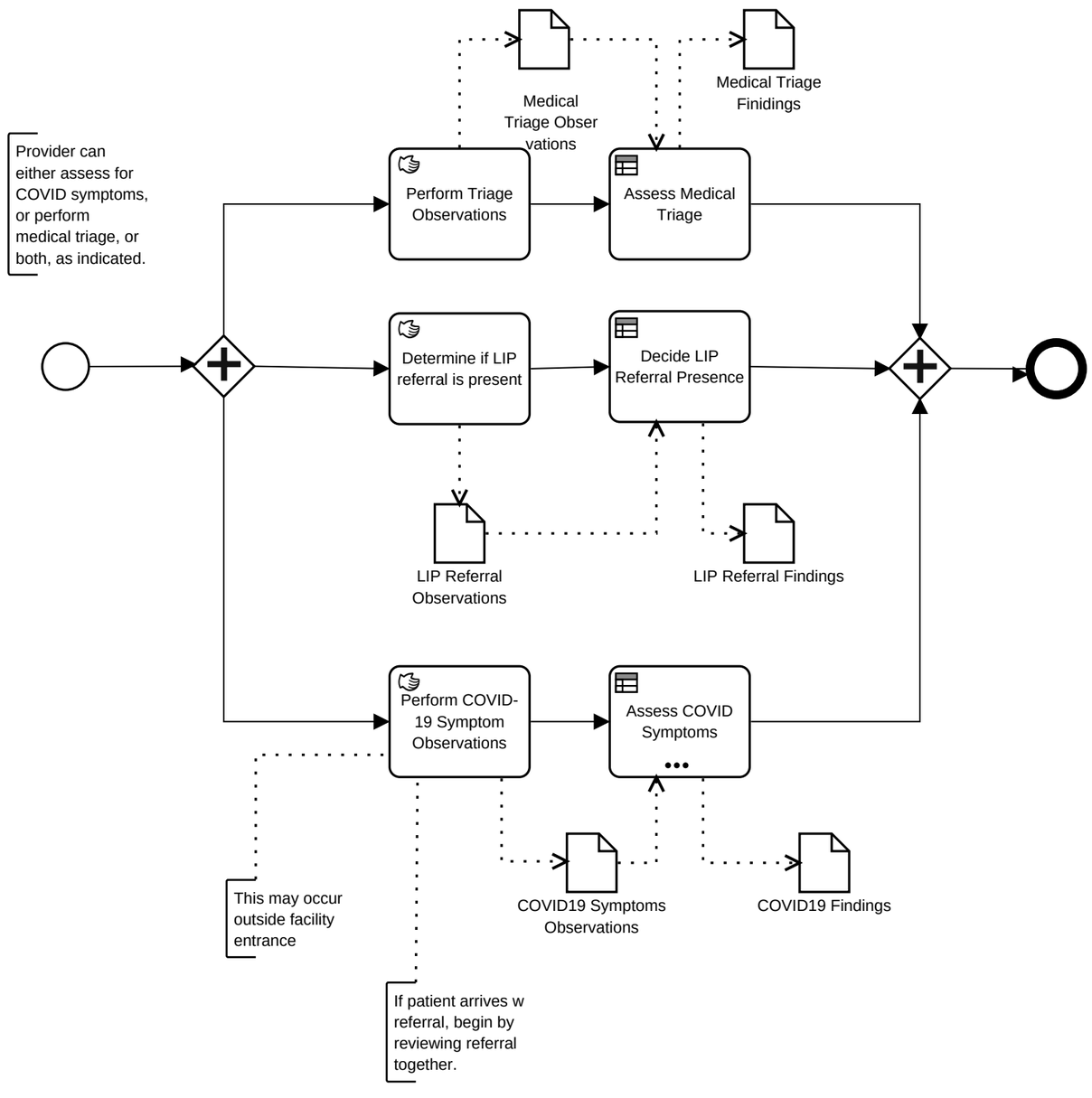

COVID19 Findings
Medical Triage Findings
LIP Referral Findings
Follow Emergency Department Workflow
Emergency Care
Initiate VISN/VAMC COVID-19 Referral Pathways for Escalation
Patient Arrival
Implement Appropriate Infection Control Measures (E.g., Use of Surgical Masks and Hand Sanitizer)
Initial patient assessment
Severe signs/symptoms COVID or non-COVID
Moderate COVID signs/symptoms or LIP Referral for testing
Mild COVID signs/symptoms
Mild/Moderate non-COVID signs/symptoms
Assess Need for Patient Testing per VHA COVID-19 Guidelines
Required
Not Recommended
Testing Availability
Recommend Home Isolation
Not Available
Available
Identify and Direct Patient to Appropriate Testing Location per VHA COVID-19 Guidelines
Administer Test
Communicate Referral and COVID-19 Screening Status to Receiving Location
Patient has LIP Referral for Testing and Does not Require Medical intervention
Patient arrives w or w/o referral by LIP/ Virtual Care/Clinical Contact/Call Center (CCC)/MyHealthe Vet/VA Online Scheduling (VAOS)
315639002 |Initial patient assessment (procedure)|
Decide indicated venue for care
In Person
Virtual
Identify and Direct Patient to Appropriate Location per VHA COVID-19 Guidelines for Necessary Medical Care (E.g., Outpatient, Community Care)
Refer to Virtual Care
Referral
Follow Virtual Care Pre-Arrival Workflow
Virtual Care Pre-Arrival Workflow


Medical Triage Obser vations
Medical Triage Finidings
Provider can either assess for COVID symptoms, or perform medical triage, or both, as indicated.
Perform Triage Observations
Assess Medical Triage
Determine if LIP referral is present
Decide LIP Referral Presence
LIP Referral Observations
LIP Referral Findings
Perform COVID-19 Symptom Observations
Assess COVID Symptoms
This may occur outside facility entrance
COVID19 Symptoms Observations
COVID19 Findings
If patient arrives w referral, begin by reviewing referral together.